



Ordering on the Internet	
Fertigkeit: Leseverstehen	Niveau B1 Ich kann in unterschiedlichen Texten das Wesentliche erfassen. Auch wenn ich nicht alles verstehe, kann ich die Bedeutung einzelner Wörter und Äußerungen aus dem Zusammenhang erschließen.
Deskriptor: Ich kann einfache Mitteilungen und Standardbriefe verstehen (z.B. von Geschäften, Vereinen oder Behörden).	
Beschreibung: Die Schülerinnen und Schüler lesen eine E-Mail, in der eine Internetbestellung bestätigt wird. Sie ordnen diese der entsprechenden E-Mail an einen Freund/eine Freundin zu, in der auf die Bestellung Bezug genommen wird.	
Organisationsform: Freiarbeitsphasen	
Zeitaufwand: ca. 20 Minuten	
Erfüllungsgrad: Die Aufgabe gilt als erfüllt, wenn die passende E-Mail angekreuzt wurde.	
Spiegelbild-Aufgabe: <u>Schreiben:</u> Die Schülerinnen und Schüler schreiben eine Antwort auf die Bestätigungsmail.	
Material / Medien: Arbeitsblatt Lösungsblatt	

Arbeitsblatt – Worksheet

ORDERING ON THE INTERNET

Lies die Bestätigung und kreuze die passende E-Mail an!

Read the confirmation and make a tick next to the correct email!

From: mailorder@sports.com

To: LM@mail.com

Subject: confirmation of your order, order number: 904370

Dear customer,

Thank you very much for your order of 23 June 2006.

We would like to confirm the order of the following item(s):

<i>item</i>	<i>colour</i>	<i>size</i>	<i>stock number</i>	<i>quantity</i>
trainers	red	6	189-667	1 pair
gym trousers	black	S	232-709	1
squash racket			556-111	2

The above mentioned item(s) are in stock and will be delivered as soon as possible.

We are sorry to inform you that the following item(s) are not available anymore in the size/colour you wanted:

<i>item</i>	<i>colour</i>	<i>size</i>	<i>stock number</i>	<i>quantity</i>
swimsuit	red/orange	M	224-922	1

Please, don't hesitate to contact us if you have any further questions.

Yours sincerely

The sports.com team

EMAIL 1

Hi Cathy,

I've just tried to call you but you were not in. I received the confirmation of our order at sports.com yesterday. Unfortunately, they don't have the swimsuit in stock in the size and colour I wanted. I'm not sure whether to order it in a different colour or maybe in a smaller size... What do you think? Black could be nice as well... The trainers and the squash rackets seem to be available and will be delivered as soon as possible.

I'm sorry but the red gym trousers you wanted were already sold out in S, so I ordered them in M for you. Do you think they will fit you? If not, I'll write another email to sports.com to change the whole order.

Can you give me a call about this sometime tomorrow?

Liz

EMAIL 2

Hi Paula,

Just a quick email to tell you about our order at sports.com:

I ordered a pair of trainers for myself. First, I wasn't sure which colour to take but then I decided to take the red ones because the gym trousers are only available in black. I hope this will be a nice contrast when I wear them together. I also wasn't sure about the size... Six usually fits me but you never know with trainers. I wonder if I should rather have taken seven... Well, we'll see!

Our squash rackets are also in stock but there is a problem with the swimsuit I ordered for you. It is not available anymore in red/orange and in M. Do you want me to order it in a different colour? What about blue?

Please, tell me as soon as possible!

See you!

Linda

EMAIL 3

Hi Rosie,

How are you? I've just received the confirmation of our order at sports.com.

Everything seems to be alright apart from one thing: My swimsuit is not in stock at the moment. They will send it as soon as it gets in. I'm not sure whether this will be in time for the summer holidays as it's already May. Could be a slight problem. I hope for the best!

The other items are in stock and will be delivered as soon as possible. I ordered the gym trousers in S for you. I hope it's okay. If they are too big for you, maybe I will take them.

Have a nice day!

Laura

Lösungsblatt Solutions

EMAIL 1

Hi Cathy,

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